NOF Online Support Community Description and Roles

The National Osteoporosis Foundation’s Online Community, hosted by Inspire, is a safe place where patients and caregivers affected by osteoporosis can come together to share helpful advice and support one another. Since the community launched in October 2007, it has grown rapidly, underscoring the great need to educate and support those impacted by osteoporosis. Now with more than 50,000 members, we are committed to ensuring that the community remains a safe place to discuss bone health issues.

Please review our Community Guidelines for a list of the things we expect our members to do and not to do. We ask that all members communicate with one another in a nice and supportive way. At the same time, differing opinions and points of view will be expressed by fellow members and it’s important to be respectful of these differences, recognizing that debate is okay and natural on a community with such a large and vast membership. While different points of view and debates are welcome, personal attacks on members violate the Community Guidelines and will not be permitted.

About NOF

As the leading health organization dedicated to preventing osteoporosis and broken bones, NOF works to ensure that everyone affected by osteoporosis has a place to turn for support. Looking to expand that support online, we partnered with Inspire more than a decade ago to create the NOF Online Support Community as a virtual community where those living with and affected by osteoporosis can connect, ask questions and share information about osteoporosis and bone health with one another.

Please note that information on the NOF Online Support Community is not intended to provide medical advice and should NOT be relied upon for any particular diagnosis, treatment or care. Members are encouraged to speak with their healthcare providers for medical and treatment advice.

We maintain the NOF Online Support Community as one of multiple online outlets that share information with the public. While this community is a place to find support and share information, our website - www.NOF.org - remains the primary online source for the latest evidence-based information about bone health and osteoporosis.

We are committed to providing a breadth of information and resources, ranging from lifestyle behaviors to treatment options, to help patients, consumers and health professionals throughout the country make informed decisions about bone health and osteoporosis. We review a wide range of evidence-based information in depth before taking any positions or making any recommendations to the public.

If you have questions or concerns about any of the positions expressed by NOF directly or via our team of online community volunteers leaders, please reach out to us directly at info@nof.org.
NOF Online Support Community Volunteer Moderators

Volunteer moderators, NOF staff and Inspire staff all play an important role in monitoring the NOF Support Community. The three groups work together to offer this service to the public and NOF and Inspire appreciate the tremendous contributions our volunteer moderators make to the community.

Our team of dedicated volunteer community moderators works hard to make sure our members’ questions are answered and concerns are addressed.

Below is a brief overview of the volunteer moderator’s role:

- Volunteer moderators visit the NOF Online Support Community on a regular basis to monitor content posted on the community.
- Volunteer moderators help the community by participating in discussions and making community members aware of helpful resources and other information that might be useful.
- Volunteer moderators work to ensure all members receive responses to their posted questions and discussions.
- Volunteer moderators are welcome to share their own opinions and experiences with community members, but are accountable to NOF and Inspire and are required to follow the Community Guidelines.
- Volunteer moderators are not employed by NOF or Inspire, but they volunteer their time to communicate with NOF and Inspire on a regular basis to keep everyone working together to best serve the needs of the community.
- Volunteer moderators are expected to notify NOF and Inspire immediately regarding any problems on the community that need to be addressed.

About Inspire
Inspire is a leading social network for health that connects patients and caregivers in a safe permission-based manner. NOF is one of Inspire’s more than 100 patient advocacy partners and they manage and host the platform that allows our community members to share health information and support regardless of location, background or status.

For questions or technical issues related to the Inspire site, please visit TeamInspire.